

WEST PORCH

Limited Lifetime Warranty

West Porch warrants to the original purchaser that its outdoor cabinet framework are free from manufacturing defects and workmanship for the useful lifetime of the product in Single Family Residential Applications or for 5 years in Commercial, Multi-Family, and Hospitality Applications, provided that the user makes normal, residential, and reasonable use of the products. This warranty is not transferable. It does not apply in cases of normal wear and tear, accidental misuse, abuse, negligence, product modification, improper storage, or improper installation. West Porch reserves the right to repair or replace the defective part at its discretion, with expenses for removal, shipment, or installation not covered. The warranty period begins after an order is shipped (FOB West Porch), not from the installation date. It is applicable only to cabinets purchased through authorized West Porch dealers and is in lieu of all other implied or expressed warranties. Surface corrosion and discoloration are not covered under warranty but can be minimized or eliminated with proper care and cleaning.

Additional warranties include:

- West Porch offers a two (2) year limited warranty against any manufacturing or materials defect on all hardware products (slides, hinges, etc.), provided that the Client, or the final user, makes a normal, residential and reasonable use of the products.
- West Porch offers one (1) year limited warranty against any manufacturing or materials defect on all electronic or lighting components, options and accessories provided that the Client, or the final user, makes a normal, residential and reasonable use of the products.
- West Porch's powder coated finishes are made to withstand weather, sunlight and harsh conditions. West Porch offers a prorated five (5) year limited warranty against powder coated finish defects and workmanship following the original date of purchase. During the first three (3) years of the life of the product, West Porch will cover one hundred percent (100%) of the cost of the powder coated finish warranty (excluding expenses incurred in the removal, shipment or installation for removal or replacement). Beginning on the third anniversary of the shipment date until the fifth anniversary of the shipment date, West Porch will cover fifty percent (50%) of the cost of the powder coated finish warranty (excluding expenses incurred in the removal, shipment or installation for removal or replacement).

West Porch reserves the right to make changes in design, construction materials, and prices without obligation to incorporate such changes in previously manufactured products. Implied warranties are limited to the duration of the express warranty stated, and West Porch shall not be liable for incidental or consequential damage.

Claims for defective products must be submitted in writing, specifying the alleged defects, and West Porch will, at its discretion, repair or replace any defective products. Scratches and dents on surfaces during normal use or installation are not covered. Complaints about defective surface finishes must be inspected by an authorized representative of West Porch before installation, and West Porch will not be responsible for expenses involved in removing or reinstalling cabinets with a defective finish. West Porch reserves the option of approving field repair or returning the product to the factory for correction.